



Sensor Replacement Program

DTX IMAGING SYSTEM

Sensor Replacement Program

Enjoy the benefits.

At Dentalaire, we offer a Sensor Replacement Program like no other manufacturer. In doing so, we are able to meet and exceed the demands of our customers for the lifetime of their sensor.

If your existing Dentalaire sensor is not covered by warranty, we offer a **NEW** replacement sensor at a discounted price. With no expiration date, this program gives your clinic the freedom to use this program when needed.

NO UPFRONT COSTS

Never an intial charge for program

NEW SENSOR

- Latest model sensor
- Never refurbished
- New warranty

NO EXPIRATION DATE

 Available to any clinic that currently owns a Dentalaire Digital Imaging System, no matter the purchase date

DISCOUNTED PRICE

Replacement cost is discounted from suggested retail with trade in



SEE HOW IT WORKS.

Step 3 Step 1 Step 5 Dentalaire will let you Call Dentalaire. know if replacement Send in damaged sensor (800) 866-6881 sensor is necessary. to Dentalaire. Step 2 Step 4 Step 6 Dentalaire will help Contact your distributor Schedule appointment troubleshoot. to place order. with Dentalaire to install new sensor.

Dentalaire Item Number	Name
DTP700010	Size 1 Replacement Sensor
DTP700011	Size 2 Replacement Sensor
DTP700021	Size 4c Replacement Sensor



REDUCED COST WITHOUT COMPROMISE.

If your sensor malfunctions due to manufacturer's workmanship during the 3-year warranty period, Dentalaire will replace it under our standard warranty replacement process.

However, at Dentalaire, we understand that accidents can happen and that is why we are here to help. The Sensor Replacement Program provides clinics with the flexibility to purchase a new replacement sensor at a discounted price from suggested retail with trade in.

Receving your replacement sensor will help your clinic continue to serve your patients.



Size 1: \$3,600



Size 2: \$4,500



Size 4c: \$10,000

FREQUENTLY ASKED QUESTIONS

What is covered under manufacturer warranty?

- Workmanship
- Failure due to workmanship of the manufacturer

What is covered under the Sensor Replacement Program?

- Accidental damage to sensor, sensor casing
- Unusual wear and tear
- Improper cleaning or disinfecting of the sensor, cable, or cable connector

Is the replacement sensor new?

• Yes, it is Dentalaire's latest model.

Is the replacement sensor warranted?

Yes, it carries a new full 3-year warranty.

How will the replacement sensor be sent?

 Upon collection of payement, Dentalaire will ship per your specifications. Orders received after 3pm EST will be shipped the following day.

How do I replace a non-warranted sensor?

- Call us at (800) 866-6881. Dentalaire will help you troubleshoot your Dentalaire Digital Dental Imaging System. Many times, we can restore operation via Internet support.
- If a replacement sensor is necessary, please contact your distributor to place an order. If you need further assistance, please call Dentalaire at (800) 866-6881.
- Please schedule an appointment with our technical specialists to install your new sensor.

Do I have to return the damaged sensor?

 Yes, if Dentalaire does not receive the existing sensor, you will be charged for the full amount of the sensor.



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